KAISER PERMANENTE.: Puget Sound Benefits Trust

All <u>plan</u>s offered and underwritten by Kaiser Foundation Health Plan of Washington

Coverage for: Individual / Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage,

<u>www.kp.org/plandocuments</u> or call 1-888-901-4636 (TTY: 711). For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms, see the Glossary. You can view the Glossary at <u>www.healthcare.gov/sbc-glossary</u> or call 1-888-901-4636 (TTY: 711) to request a copy.

| Important Questions | Answers | Why This Matters: |
|--|---|---|
| What is the overall deductible? | \$0 | See the Common Medical Events chart below for your costs for services this plan covers. |
| Are there services covered before you meet your deductible? | Not Applicable. | This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive services</u> without <u>cost-sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive services</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits</u> . |
| Are there other deductibles for specific services? | No. | You don't have to meet <u>deductibles</u> for specific services. |
| What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ? | \$2,000 Individual / \$4,000 Family | The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met. |
| What is not included in the out-of-pocket limit? | Premiums, balance-billing charges, health care this plan doesn't cover, and services indicated in chart starting on page 2. | Even though you pay these expenses, they don't count toward the out-of-pocket limit. |
| Will you pay less if you use a <u>network provider</u> ? | Yes. See www.kp.org or call 1-888-901-4636 (TTY: 711) for a list of_network providers. | This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays (<u>balance billing</u>). Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services. |
| Do you need a referral to see a specialist? | Yes, but you may self-refer to certain specialists. | This <u>plan</u> will pay some or all of the costs to see a <u>specialist</u> for covered services but only if you have a <u>referral</u> before you see the <u>specialist</u> . |

All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

| Common Medical | | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|---|--|--|--|--|--|
| Event | Services You May Need | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | Information | |
| | Primary care visit to treat an injury or illness | \$10 / visit | Not covered | None | |
| If you visit a health | Specialist visit | \$10 / visit | Not covered | None | |
| care <u>provider's</u> office or clinic | Preventive care/screening/ immunization | No charge | Not covered | You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your plan will pay for. | |
| If you have a toot | <u>Diagnostic test</u> (x-ray, blood work) | No charge | Not covered | None | |
| If you have a test | Imaging (CT/PET scans, MRIs) | No charge | Not covered | <u>Preauthorization</u> required | |
| If you need drugs to | Preferred generic drugs | \$10 (retail); \$20 (mail order) / prescription | Not covered | Up to a 90-day supply (retail / mail order). No charge for contraceptives. Subject to formulary guidelines. | |
| treat your illness or condition | Preferred brand drugs | \$10 (retail); \$20 (mail order) / prescription | Not covered | Up to a 90-day supply (retail / mail order). Subject to formulary guidelines. | |
| More information about <u>prescription</u> drug coverage is | Non-preferred drugs | Applicable preferred generic or Preferred brand cost shares apply. | Not covered | Up to a 90-day supply (retail / mail order). Subject to formulary guidelines, when approved through the exception process | |
| available at www.kp.org/formulary | Specialty drugs | Applicable preferred generic or Preferred brand cost shares apply. | Not covered | Up to a 30-day supply (retail). Subject to formulary guidelines, when approved through the exception process. | |
| If you have outpatient surgery | Facility fee (e.g., ambulatory surgery center) | \$10 / visit | Not covered | None | |
| outpatient surgery | Physician/surgeon fees | No charge | Not covered | Physician/surgeon fees are included in the Facility fee. | |
| If you need immediate medical attention | Emergency room care | \$75 / visit | \$75 / visit | You must notify Kaiser Permanente within 24 hours if admitted to a Non-network provider; limited to initial emergency only. Copayment waived if admitted directly to the hospital as an inpatient. | |

| Common Madical | | What You Will Pay | | Limitations Evacutions & Other Important | |
|--|---|---|--|--|--|
| Common Medical Event | Services You May Need | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | Limitations, Exceptions, & Other Important Information | |
| | Emergency medical transportation | 20% coinsurance | 20% coinsurance | None | |
| | Urgent care | \$10 / visit | \$75 / visit | Non-network providers covered when temporarily outside the service area. | |
| If you have a hospital | Facility fee (e.g., hospital room) | No charge | Not covered | <u>Preauthorization</u> required | |
| stay | Physician/surgeon fees | No charge | Not covered | Physician/surgeon fees are included in the Facility fee. Preauthorization required | |
| If you need mental health, behavioral | Outpatient services | \$10 / visit | Not covered | None | |
| health, or substance abuse services | Inpatient services | No charge | Not covered | Preauthorization required | |
| | Office visits | No charge | Not covered | Depending on the type of services, a copayment, coinsurance, or deductible may apply. Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound). | |
| If you are pregnant | Childbirth/delivery professional services | No charge | Not covered | Professional services are included in the Facility services. You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services cost shares are separate from that of the mother. | |
| | Childbirth/delivery facility services | No charge | Not covered | You must notify Kaiser Permanente within 24 hours of admission, or as soon thereafter as medically possible. Newborn services cost shares are separate from that of the mother. | |
| | Home health care | No charge | Not covered | Preauthorization required | |
| If you need help recovering or have other special health | Rehabilitation services | Outpatient: \$10 / visit Inpatient: No charge | Not covered | Combined with <u>Habilitation services</u> : Outpatient: 60 visit limit / year. Inpatient: 60-day limit / year, <u>preauthorization</u> required. | |
| needs | Habilitation services | Outpatient: \$10 / visit Inpatient: No charge | Not covered | Combined with Rehabilitation services: Outpatient: 60 visit limit / year. Inpatient: 60-day limit / year, preauthorization required. | |

| Common Medical | | What You Will Pay | | Limitations, Exceptions, & Other Important | |
|--|--------------------------------|--|--|--|--|
| Event | Services You May Need | Network Provider (You will pay the least) | Non-Network Provider (You will pay the most) | Information | |
| | Skilled nursing care | No charge | Not covered | 60-day limit / year. Preauthorization required | |
| | Durable medical equipment | 50% coinsurance | Not covered | Subject to <u>formulary</u> guidelines. <u>Preauthorization</u> required | |
| | Hospice services | No charge | Not covered | Preauthorization required | |
| lfabildaada | Children's eye exam | \$10 / visit for refractive exam | Not covered | Limited to 1 exam / 12 months | |
| If your child needs dental or eye care | Children's glasses | Not covered | Not covered | None | |
| denital of eye care | Children's dental check- up | Not covered | Not covered | None | |

Excluded Services & Other Covered Services:

| Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.) | | | |
|--|--|--|--|
| Bariatric surgery | Dental care (Adult and child) | Private-duty nursing | |
| Children's glasses | Long-term care | Routine foot care | |
| Cosmetic surgery | Non-emergency care when traveling outside the U.S. | Weight loss programs | |

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Acupuncture (8 visit limit / year)

- Hearing aids (1 aid / ear / 36 months)
- Chiropractic care (10 visit limit / year)

 Infertility treatment

Routine eye care (Adult)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is shown in the chart below. Other coverage options may be available to you, too, including buying individual insurance coverage through the Health-Insurance Marketplace. For more information about the Marketplace, visit www.Health-Care.gov or call 1-800-318- 2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the ex<u>plan</u>ation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information on how to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. For more information about your rights, this notice, or assistance, contact the agencies in the chart below.

Contact Information for Your Rights to Continue Coverage & Your Grievance and Appeals Rights:

| Kaiser Permanente Member Services | 1-888-901-4636 (TTY: 711) or <u>www.kp.org</u> |
|--|--|
| Department of Labor's Employee Benefits Security Administration | 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform |
| Department of Health & Human Services, Center for Consumer Information & Insurance Oversight | 1-877-267-2323 x61565 or <u>www.cciio.cms.gov.</u> |
| Washington Department of Insurance | 1-800-562-6900 or <u>www.insurance.wa.gov</u> |

Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

Does this plan meet the Minimum Value Standards? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-888-901-4636 (TTY: 711).

Chinese (中文): 如果需要中文的幫助, 請撥打這個號碼 1-888-901-4636 (TTY: 711).

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-901-4636 (TTY: 711).

Pennsylvania Dutch (Deitsch): Fer Hilf griege in Deitsch, ruf 1-888-901-4636 (TTY: 711) uff.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-901-4636 (TTY: 711).

Samoan (Gagana Samoa): Mo se fesoasoani i le Gagana Samoa, vala'au mai i le numera telefoni 1-888-901-4636 (TTY: 711).

Carolinian (Kapasal Falawasch): ngere aukke ghut alillis reel kapasal Falawasch au fafaingi tilifon ye 1-888-901-4636 (TTY: 711).

Chamorro (Chamoru): Para un ma ayuda gi finu Chamoru, a'gang 1-888-901-4636 (TTY: 711).

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

About these Coverage Examples:



This is not a cost estimator. Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost-sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

| ■ The <u>plan's</u> overall <u>deductible</u> | \$(|
|---|------|
| ■ Specialist copayment | \$10 |
| ■ Hospital (facility) copayment | \$(|
| Other (blood work) copayment | \$(|

This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

| Total Example Cost | \$12,700 | |
|---------------------------------|----------|--|
| In this example, Peg would pay: | | |
| Cost Sharing | | |
| <u>Deductibles</u> | \$1,700 | |
| Copayments | \$0 | |
| Coinsurance | \$1,300 | |
| What isn't covered | | |
| Limits or exclusions | \$20 | |
| The total Peg would pay is | \$3,020 | |

Managing Joe's Type 2 Diabetes

(a year of routine in-network care of a well-controlled condition)

| ■ The plan's overall deductible | \$0 |
|-------------------------------------|------|
| ■ Specialist copayment | \$10 |
| ■ Hospital (facility) copayment | \$0 |
| Other (blood work) <u>copayment</u> | \$0 |

This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

| Total Example Cost | \$5,600 |
|---------------------------------|---------|
| In this example, Joe would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$1,700 |
| Copayments | \$0 |
| Coinsurance | \$600 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Joe would pay is | \$2,300 |

Mia's Simple Fracture

(in-network emergency room visit and follow up care)

| ■ The plan's overall deductible | \$0 |
|---------------------------------|------|
| ■ Specialist copayment | \$10 |
| ■ Hospital (facility) copayment | \$0 |
| ■ Other (x-ray) copayment | \$0 |

This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

| Total Example Cost | \$2,800 |
|---------------------------------|---------|
| In this example, Mia would pay: | |
| Cost Sharing | |
| <u>Deductibles</u> | \$1,700 |
| Copayments | \$0 |
| Coinsurance | \$300 |
| What isn't covered | |
| Limits or exclusions | \$0 |
| The total Mia would pay is | \$2,000 |

The plan would be responsible for the other costs of these EXAMPLE covered services.