Puget Sound Benefits Trust

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> Administered by Welfare & Pension Administration Service, Inc.

June 23, 2021

TO: All Plan Participants

Puget Sound Benefits Trust

RE: **New Utilization Management Program Manager**

This is a Summary of Material Modification describing changes to your health plan recently adopted by the Board of Trustees. Please read this notice carefully and keep this document with your Summary Plan Description Booklet.

The Board of Trustees has adopted benefit changes to the Puget Sound Benefits Trust (the "Trust"). Effective July 1, 2021, Innovative Care Management (ICM) will replace Premera for Preauthorization, Case Management and Utilization Review services. Premera will continue to be the Preferred Provider Network for the Trust.

Services that require preauthorization include all inpatient services, transplant services, bariatric surgery. Inpatient services not preauthorized will be covered at 50% and only services determined medically necessary will be covered. The penalty does not apply to the out-of-pocket limit or deductible.

Preauthorization is required no later than 48 hours following an emergency admission. For a complete list of services requiring preauthorization, contact ICM at (800) 862-3338.

Effective July 1, 2021, participants will no longer be able to access the health resources under the Premera UM Program such as the Care Support 24-hour Nurse Line, Best Beginnings Maternity Program, and Personal Health Support.

New Medical/Prescription Identification (ID) Cards

New Medical/Prescription identification cards with updated information will be mailed to you in late June 2021. Please be sure to present your new ID card to your providers for services received on or after July 1, 2021. If you find errors on your newly issued ID cards or if you do not receive your ID cards by July 1, 2021, please contact the Administration Office at (800) 732-1121, option 4.

If you have any questions regarding the benefit changes described in this notice, contact the Administration Office at (800) 331-6158, option 0.

Board of Trustees Puget Sound Benefits Trust